Refund Policy (as of March 1, 2024): Patron-requested refunds, program credits or transfers are allowed up to one week prior to the start of the program or by the printed deadline. In the event of illness or injury, refunds may be given after the deadline when accompanied by a doctor's written verification. No refunds for trips or tickets after the deadline, no exceptions. Service fees are charged on all refunds according to the following schedule:

\$11-49: \$5 service fee \$50-99 \$10 service fee \$100-150 \$15 service fee \$150+ \$20 service fee